## **Star City Limousine**

## LIMOUSINE CONTRACT

Please Print, Sign and Fax both pages to (800) 786 - 0234

Tel: 800 786 0234 Fax: (800) 786-0234 http://www.starcitylimo.com

Today's Date	Occasion			Pickup Time		Pickup Date			
Student's First and Last Name				1 <sup>st</sup> Pickup					
Parent's First and Last Name  Address				2 <sup>nd</sup> Pickup					
									3 <sup>rd</sup> Pickup
				City State Zip				4 <sup>th</sup> Pickup	
Contact Phone Number		Email Addr	ess	Prom location					
					T				
Vehicle Type	Num	ber of Hours	Price Per	Hr	Number of passe	engers	Quoted by		
							,		
	Cash	<u></u>	redit Card			- # //+2	dicite from Cinnatura Lina		
Credit Card Number				Expiration	56	ec. # (last 3	f (last 3 digits from Signature Line)		
Cardholder's Name Billing Address			ress	Town,			State, Zip		
More Pickup Info & Instruc	tions:								
How did you hear about Us	s:								
				Limousine Price		\$	\$		
٨				Extra Chai	rges	\$	\$		
				20% Gratu	iity	\$			
Sta	IR C	IC	V	Total		\$			
	10USI	B,		Deposit (30	)% Non-Refundabl	e) <b>\$</b>			
				Balance		\$			
				Parent's S	ignature				

Look below for the Next Page & Signature

## **TERMS & CONDITIONS**

Star City Limousine will strictly enforce State and Federal Laws and will maintain a zero tolerance compliance policy that no alcoholic beverages can be consumed or used by any person not of legal (21) drinking age. All U.S. law enforcement agencies have absolute power to stop any motor vehicle for administrative searches. If contraband is aboard, even in negligible quantities without the chauffeurs' knowledge, they can seize and forfeit this vehicle to a local government agency. All law enforcement agencies are aggressively enforcing this policy. Therefore no person will bring contraband aboard vehicles that are owned or operated by Star City Limousine. Person(s) under the age of 21 is/are prohibited from consuming any type of alcoholic beverages. Most bags get checked before students get into vehicle. Driver has every right to search the bags you are bringing to the vehicle for illegal substances at any time. If the driver finds any illegal substances, he has every right to terminate the contract at that moment and leave the customer right there and finish the service at that moment without any discounts, hourly or money refunds. Driver also have a right to call Police. Passengers must have full respect and attention to the driver. If the driver feels that he has been disrespected, he has the right to terminate the contract after contacting the office. No sexual activities are allowed onboard our vehicles. Star City Limousine will not be responsible for injuries that may occur due to horse playing while the vehicle is in motion or at a standstill. Star City Limousine will not be responsible for any belongings left while the client is in or out of the vehicle. Star City Limousine reserves the right to charge a delivery fee for returning lost items if found. The rate will be equal to the rate of a Point to Point transfer to your location plus 20% Chauffeur gratuity. Partition will not be closed during the prom season. The purchaser on the front of this contract is responsible for his or her guests. Upon determi

## AT THE CHAUFFEUR'S DISCRETION, THE PURCHASER AGREES TO BE FULLY LIABLE FOR ALL CHARGES THAT MAY INCUR.

- (1) \$ 700.00 per damaged seat, \$ 500.00 per damaged carpet, \$ 750.00 per damaged mirror
- (2) \$ 150.00 minimum for extensive cleanup (spills, etc.), \$50 for a gum in the carpet clean up
- (3) \$200.00 shampoo and disinfecting (due to sickness interior), \$150.00 detailing and wax (due to sickness-exterior)
- 4) \$ 500.00 minimum for each burn hole, rip or tear to upholstery
- (5) \$ 500.00 minimum for each act of vandalism, \$100 for opening EMERGENCY EXIT hatch
- (6) \$ 2500.00 minimum for opening a Car Door into another Vehicle or Stationary Object
- (7) Triple charge of above listed amounts for all removed / stolen items from vehicle
- (8) Downtime subject to loss of revenue, per each hour lost as stated in contract Star City Limousine recommends that all and any personal valuables be removed from the vehicle when unattended. We will not be held responsible for any lost, stolen, or damaged articles.

Star City Limousine reserves the right to terminate this or any other contract for noncompliance of the above requests, especially if renters do not follow chauffeurs requests in order to obey the rules in this contract. Chauffeur has the right to search every bag/belonging for the illegal substances. No smoking is allowed in our vehicles. Any deposits (cash, checks or credit card authorization) will be non-refundable for any reason, if any cancellation occurs from renter's side. Deposits are charged on the credit card you provide with this contract unless arranged for the cash payment. Taxes are applicable with all credit card transactions so balance due amounts above may by slightly off. The open balance has to be paid at least 1 month before the prom date. The renter authorizes the immediate 30% deposit & the final payment, states that she/he is the authorized purchaser for this rental contract, the authorized cardholder for the given credit card, responsible and liable for payment of the total amount, per cash, credit card or money order. No personal or business checks will be accepted.

Star City Limousine allows up to 4 pickups / 4 drop offs (excluding a stop for a prom and after prom). Any additional stops - \$25/Sedan or \$50/SUV per stop. If you wish to have unlimited stops there is an extra \$350 charge – please ask the representative. All prom hourly packages are Garage - to - Garage based. Car leaves from the garage at the beginning of the hourly package and it has to be back to the garage at the end of the hourly package. Once the vehicle picks all students up it goes to the prom location. Vehicle stays at the prom location while students are at the prom (there is no riding around for students not even to the store, etc.). After the prom, vehicle can make up to 2 stops before it starts making drop offs. Each additional stop will be \$25/Sedan or \$50/SUV extra per stop. There is no breaking apart of the group for the After-Prom Party. Vehicle stays where the majority of the group got off for the stop. There is no riding around to other locations while most of the group got off at the stop.

As with all contracts, the rental contract between the mentioned person as renter and Star City Limousine is made with the information and the terms given to us. Contracted price is set for contracted pickups, addresses, time and number of passengers. As indicated in the contract, any extra unaccounted passengers traveling in the vehicle are subject to extra charge. There are no downgrades of the vehicles (only upgrades). All of the given information from the renter is binding and cannot be changed without Star City Limousine acceptance. If the contract is cancelled or accepted after it is signed, Star City Limousine is still authorized to collect the remaining balance in full, if the car was not re-rented again on the cancelled date for the same or higher amount. The credit card holder gives authorization to use the credit card information over the fax / internet in combination with a signed contract for the Deposit. It is agreed that it is not necessary to obtain a signed credit card slip, as the reservation is made over the fax / internet. If the purchaser doesn't pay the full amount of the balance, Star City Limousine will not start the job. Therefore the risk of not getting paid will give us the right to cancel. The purchaser is still fully responsible to pay the total amount as he failed to provide the above requirements. Star City Limousine rates are billed, including, applicable fees / taxes and a 20% Chauffeur service charge. If you feel that you would like to provide an additional gratuity it is at your sole discretion. If you choose to provide an additional cash gratuity; it is at your sole discretion, and is only in addition to the 20% you have already paid for. You will not receive a full or partial refund for the 20% Gratuity by providing a cash tip to the Chauffeur.

We allow a discretionary amount of mileage on prom night. This means you may either go into NYC after your prom or stay in the local area (Nassau County & Western Suffolk County). If you would like to go to the Hamptons, New Jersey, or the Poconos, there will be an additional charge. This charge is separate and is not included in the total amount of the contract. If you want to do both NYC and the Hamptons, N.J. or the Poconos, you will be charged separately and accordingly. All tolls are additional to the total amount of the contract as well. Sorry, there are no exceptions. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking etc. The purchaser authorizes Star City Limousine to charge any additional charges after they have rendered services to the purchaser's credit card as supplemental charge. A 20% gratuity will be added to your total charge and 9% service charge. If cash payment is selected, the payment is due at the beginning of the rental time. Customer agrees to have Star City Limousine get an authorization for the above credit card and amount, for the event stated above.

Star City Limousine cannot guarantee the availability of overtime. It is of particular importance that the purchaser makes allowances for anticipated delays and adheres to the agreed time schedule. In the event that the purchaser wants to change the time of the itinerary, they may do so, only if Star City Limousine can accommodate other clients that booked with Star City Limousine prior to or after the said time. The purchaser further agrees to pay additional charges incurred such as overtime, tolls, parking etc. The purchaser authorizes Star City Limousine to charge any additional charges after they have rendered services to the purchaser's credit card as supplemental charge. A 20% gratuity will be added to your total charge as well as 8% service surcharge. If cash payment is selected, the payment is due at the beginning of the rental time. Customer agrees to have Star City Limousine get an authorization for the above credit card and amount, for the event stated above.

Once you sign the contract it can not be cancelled. If you don't feel like you would like to use our services we keep the 30% deposit. Cancellations made within 2 months will not be responsible for the remaining balance. Any contracts canceled within less than 2 months will be responsible for the full amount of the balance due. If any payment due hereunder will be unpaid (10) ten days after the due date, hereon Star City Limousine will have the right to add and collect late charges with interest at maximum rate allowed by law. All such sums are due and owing with any other expenses, (filing fees, court cost, and reasonable attorney fees, etc.). Necessarily injuries by reason of such non-payments, I the credit card holder / purchaser agree to pay Star City Limousine upon signing of this contract. I am satisfied with the terms and conditions above and fully understand and agree. If, for any reasons, I am not fully satisfied with the services I receive, I have 10 hours after the completion of the job to file a complaint in writing. If Star City Limousine does not receive my written complaint in the above stated timeframe, I agree that there is no valid complaint and I am fully satisfied with the services I received and will not file any complaint against Star City Limousine with any official bureaus. Filing a written complaint insures both parties, that it is fully understood what the problem was. The purchaser will be contacted within a week of the complaint to settle the matter. I understand that this is a separate case from the main contract and therefore have no dispute in general against Star City Limousine and the payment I authorized.

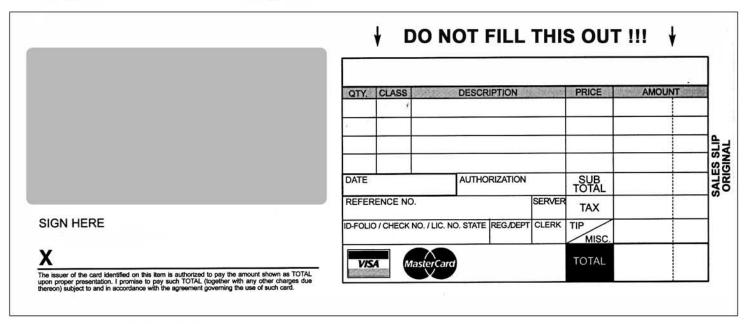
Since Star City Limousine offers high-tech-equipped vehicles, sometimes heat and excessive use of all power-operated equipment might be subject to temporary failure. This will of course not interfere with the safety of the vehicle itself and therefore will have no effect on continuing or paying of the contracted trip. Star City Limousine guarantees, that all our vehicles are constantly checked to keep the highest possible standards and eliminate such failures as much as possible. Star City Limousine agrees to send the requested vehicle as offered in the contract. We have the right to upgrade the vehicles or switch the vehicles in case of emergency breakdown or if vehicles were in accidents. As stated, this will only happen in emergencies. No additional charges will occur on customer side if upgrade is made without customer request. If switching occurs in the same category, or upgrades are made, it will not affect the contract and / or payment of contract. Customer's therefore accepts that replacement limousine may be substituted if contracted limousine becomes unavailable for any reason. If any of our above guarantees or contracted terms cannot be met due to conditions outside of our control, including weather, accidents, storms and any other acts of god, including, but not limited to traffic congestion, road closures, accidents, flight delays, weather delays, road closures etc., we will use our best efforts to notify the customer of these conditions and resulting delays or changes. Star City Limousine reserves the right to terminate any reservation without refund, if the operator or the Dispatcher on duty feels that the Renter and /or Party of the Renter is putting the operator or the mode of transportation or the Renter/and/or Party of the Renter in danger of injury. Or, if the Renter and/or Party of the Renter are in the possession of any illegal material and/or substance, this service will be canceled without refund. This is without exception. In case of non-payment or any disputes of charges resolved from

Parent's Signature	Parent's Full Name – PRINT	/	Contact Phone Number	Date	_

Place front of your Card in the gray box below







Just place your card and our ID Just Sign where the X is



Place your state issued ID eg. Driver's License here



Make a copy of this page and fax it with the contract !!!